

## Key Fact Statement for Conventional Digital Deposit Products (effective 01 July 2026)

|  |   |                     |
|--|---|---------------------|
| City _____<br><br>Branch _____   | <b>Important:</b> Read this document carefully if you are considering opening a new account. It is available in English and Urdu. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison. | <b>Dated:</b> _____ |
| <b>Account Types &amp; Salient Features:</b> This information is accurate as of the date above. Services, fees and mark up rates may change on half yearly basis. For updated fees/charges, you may visit our website or visit our branches. |   |                     |

| Particulars  | Current |                             |   |                            |  | Saving       |             |                             |   |                           |  |
|--|---------|-----------------------------|---|----------------------------|--|--------------|-------------|-----------------------------|---|---------------------------|--|
|  | Current | Asaan Digital Account (ADA) | Asaan Digital Remittance Account (ADRA) | Freelancer Account Current | Retention Account (Non Chequing Current) (ESFCA) | Ladies First | PLS Savings | Asaan Digital Account (ADA) | Asaan Digital Remittance Account (ADRA) | Freelancer Account Saving |  |
| Currency   | PKR     | PKR                         |   |                            | USD/GBP/EUR                                      | PKR          | PKR         | PKR                         |   |                           |  |
| Minimum Balance for Account                                    | Rs. 0/- | Rs. 0/-                     |   |                            | 0  | Rs. 1,000/-  | Rs. 1,00/-  | Rs. 0/-                     |   |                           |  |
| To open  |         |                             |   |                            |  | Rs. 0/-      | Rs. 0/-     |                             |   |                           |  |
| To keep  | Rs. 0/- | Rs. 0/-                     |   |                            |  |              |             |                             |   |                           |  |
| Account Maintenance Fee  |         |                             |   |                            |  | Rs. 0/-      | Rs. 0/-     |                             |   |                           |  |
| Is Profit Paid on account (Subject to the applicable tax rate) |         |                             |   |                            |  | Yes          |             |                             |   |                           |  |
| Indicative Profit Rate   |         |                             |   |                            |  | 10.00%       |             |                             |   |                           |  |
| Profit Payment Frequency                                       |         |                             |   |                            |  | Half Yearly  |             |                             |   |                           |  |
| Example (Rs.1000, you can earn Rs. on given periodicity)       |         |                             |   |                            |  | Rs. 50/-     | Rs. 50/-    |                             |   |                           |  |

**Service Charges:** This is a list of the main service charges for this account. It does not include all charges. You can find a full list of updated charges on our website [www.soneribank.com](http://www.soneribank.com) or from branches. Please note that all bank charges are exclusive of applicable taxes.

| Services         | Modes                        | Service Charges: This is a list of the main service charges for this account. It does not include all charges. You can find a full list of updated charges on our website <a href="http://www.soneribank.com">www.soneribank.com</a> or from branches. Please note that all bank charges are exclusive of applicable taxes. |                           |                           |   |  |   |   |   |   |   |
|------------------|------------------------------|---|---------------------------|---------------------------|---|--|---|---|---|---|---|
| Cash Transaction | Intercity                    | Rs. 0/-   | Rs. 0/-                   | N/A                       | Rs. 0/-                                     | Rs. 0/-  | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     |
|                  | Intra-city                   | Rs. 0/-   | Rs. 0/-                   | N/A                       | Rs. 0/-                                     | Rs. 0/-  | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     |
|                  | Own ATM withdrawal           | Rs. 0/-   |                           | N/A                       | Rs. 0/-                                     | Rs. 0/-  | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     | Rs. 0/-                                     |
|                  | Other Bank ATM               | Rs. 35/- per transaction (inclusive of FED)   |                           | N/A                       | Rs. 35/- per transaction (inclusive of FED) | Rs. 35/- per transaction (inclusive of FED)  | Rs. 35/- per transaction (inclusive of FED) | Rs. 35/- per transaction (inclusive of FED) | Rs. 35/- per transaction (inclusive of FED) | Rs. 35/- per transaction (inclusive of FED) | Rs. 35/- per transaction (inclusive of FED) |
| SMS Alerts       | ADC/Digital /Clearing        | Rs. 0/-   |                           | N/A                       | Rs. 0/-                                     | Individuals Personal Accounts PKR & FCY Rs.300/- per month<br>USD 0.80/- per month or equivalent other FCY<br>All business & entities accounts including Sole Proprietorship PKR & FCY Rs. 500/- per month<br>USD 1.75/- per month or equivalent other FCY |   |   |   |   |   |
|                  | For other transactions       |   |                           |                           |   | Individuals Personal Accounts PKR & FCY Rs.300/- per month<br>USD 0.80/- per month or equivalent other FCY<br>All business & entities accounts including Sole Proprietorship PKR & FCY Rs. 500/- per month<br>USD 1.75/- per month or equivalent other FCY |   |   |   |   |   |
| Debit Cards      | Mastercard                   | 1st Year Annual Fee   | Standard Rs. 4,000/-      | Standard Rs. 4,000/-      | Standard USD 12                             | Standard Rs. 4,000/-   | Standard Rs. 4,000/-                        | Standard Rs. 4,000/-                        | Standard Rs. 4,000/-                        | Standard Rs. 4,000/-                        |   |
|                  |                              | Subsequent Year's Annual Fee  | Gold Rs. 5,000/-          | Gold Rs. 5,000/-          | Gold USD 18                                 | Gold Rs. 5,000/-   | Gold Rs. 5,000/-                            | Gold Rs. 5,000/-                            | Gold Rs. 5,000/-                            | Gold Rs. 5,000/-                            |   |
|                  | Mastercard Platinum          | Primary   | Primary Rs. 10,000/-      | Primary Rs. 10,000/-      | Primary Rs. 10,000/-                        | Primary Rs. 10,000/-   | Primary Rs. 10,000/-                        | Primary Rs. 10,000/-                        | Primary Rs. 10,000/-                        | Primary Rs. 10,000/-                        |   |
|                  |                              | Supplementary   | Supplementary Rs. 6,500/- | Supplementary Rs. 6,500/- | Supplementary Rs. 6,500/-                   | Supplementary Rs. 6,500/-  | Supplementary Rs. 6,500/-                   | Supplementary Rs. 6,500/-                   | Supplementary Rs. 6,500/-                   | Supplementary Rs. 6,500/-                   |   |
| PayPak           | 1st Year Annual Fee          | Free on maintaining monthly average balance of Rs.25,000/-, if average balance is not maintained, charges of Rs.3,000/- will be applicable  | PayPak Rs. 3,000/-        | N/A                       | Rs. 3,000/-                                 | PayPak Rs. 3,000/-   | PayPak Rs. 3,000/-                          | PayPak Rs. 3,000/-                          | PayPak Rs. 3,000/-                          |   |   |
|                  | Subsequent Year's Annual Fee | Free on maintaining monthly average balance of Rs.25,000/-, if average balance is not maintained, charges of Rs.3,000/- will be applicable  |                           |                           |   |  |   |   |   |   |   |

|             |   |   |      |     |      |   |
|-------------|---|---|------|-----|------|---|
| Cheque Book | Issuance  | Free  | Free | N/A | Free | Rs. 30/- per leaf equivalent in other currencies  |
|             | Stop payment  | Minimum Rs. 800/- per cheque<br>Maximum Rs. 1,600/- per instruction (in case of multiple cheques) |      |     | N/A  | Minimum Rs. 800/- per cheque<br>Maximum Rs. 1,600/- per instruction (in case of multiple cheques) |
|             | Cheque book destruction charges (if not collected within 45 days) | Rs.12 per leaf for all non remunerative current accounts  |      |     | N/A  | N/A   |

|                    |                                    |      |      |     |      |   |
|--------------------|------------------------------------|------|------|-----|------|---|
| Remittance (Local) | Banker Cheque / Pay Order Issuance | Free | Free | N/A | Free | Bankers Cheque Rs. 550/- per instrument Security Deposit Receipt Free |
|                    |                                    | Free | Free |     |      |   |

| Services             | Modes   | Current   |                             |   |                            |  | Saving   |   |  |   |                           |
|----------------------|---|---|-----------------------------|---|----------------------------|--|--|---|--|---|---------------------------|
|                      |   | Ikhtiar and Current   | Asaan Digital Account (ADA) | Asaan Digital Remittance Account (ADRA) | Freelancer Account Current | Retention Account (Non Chequing Current) (ESFCA)   | Ladies First   | PLS Savings/Pensioners  | Asaan Digital Account (ADA)                | Asaan Digital Remittance Account (ADRA) | Freelancer Account Saving |
| Remittance (Foreign) | Foreign Demand Draft  | US\$ 20/- or equivalent plus SWIFT charges  |                             |   |                            | US\$ 20/- or equivalent plus SWIFT charges   | N/A  | N/A   | US\$ 20/- or equivalent plus SWIFT charges |   |                           |
|                      | Wire Transfer   | FTT - US\$ 45/- or equivalent plus Swift charges  |                             |   |                            | US\$ 45/- or equivalent plus SWIFT charges   |  |   | US\$ 45/- or equivalent plus SWIFT charges |   |                           |
|                      | Service charges against issuance of FIT/FDD against Rupee account | 0.10% or minimum 1000/-   |                             |   |                            | 0.10% or minimum 1000/-  |  |   | 0.10% or minimum 1000/-                    |   |                           |
| Statement of Account | Annual/Half yearly  | Rs. 0/-   |                             |   |                            | Rs. 0/-  | Rs. 0/-  |   |  |   |                           |
|                      | Duplicate   | Rs. 35/- or equivalent in other currencies (inclusive of FED) per 6 months<br>Additional Rs. 35/- or equivalent in other currencies will be charged for each 6 months |                             |   |                            |  |  | Rs. 35/- or equivalent in other currencies (inclusive of FED) per 6 months<br>Additional Rs. 35/- or equivalent in other currencies will be charged for each 6 months |  |   |                           |
|                      | E-Statement   | N/A   |                             |   |                            | Free   |  |   |  |   |                           |
| Funds Transfer       | ADC/Digital Channels  | Rs. 0/-   |                             |   |                            | Rs. 0/-  | Rs. 0/-  |   |  |   |                           |
|                      | IBFT  | Rs. 0/- up to 25,000/- per month Above Rs. 25,000/- 0.1% or Rs. 200/- per transaction whichever is less (inclusive of FED)  |                             |   |                            | Rs. 0/- up to 25,000/- per month Above Rs. 25,000/- 0.1% or Rs. 200/- per transaction whichever is less (inclusive of FED) | Rs. 0/- up to 25,000/- per month Above Rs. 25,000/- 0.1% or Rs. 200/- per transaction whichever is less (inclusive of FED) |   |  |   |                           |
| Digital Banking      | Phone/Mobile/Internet Banking subscription (one-time & annual)    | Free  |                             |   |                            | Rs. 0/-  | Rs. 0/-  | Free  |  |   |                           |
| Clearing (Outward)   | Normal  | Rs. 0/-   |                             |   |                            | N/A  | Rs. 0/-  | Rs. 0/-   |  |   |                           |
|                      | Intercity   | Rs. 400/- per instrument  |                             |   |                            | N/A  | Rs. 400/- per instrument   | Rs. 400/- per instrument  |  |   |                           |
|                      | Same Day  | Rs. 600/- per instrument  |                             |   |                            | N/A  | Rs. 600/- per instrument   | Rs. 600/- per instrument  |  |   |                           |
| Closure of Account   | Customer request  | Rs. 0/-   | Rs. 0/-                     | Rs. 0/-                                 | Rs. 0/-                    | Rs. 0/-  | Rs. 0/-  | Rs. 0/-   | Rs. 0/-                                    |   |                           |

### You Must Know

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| <p><b>Requirements to open an account:</b> To open the account you will need to satisfy some identification requirements as per the regulatory instructions and Bank's internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis.</p> <p>Please ask us for more details.</p> <p><b>Cheque Bounce:</b> Dishonouring of cheques is subject to a criminal trial in Pakistan, as per section 489-F Pakistan Penal Code. Accordingly, you should be writing cheques with utmost prudence.</p> <p><b>Safe Custody:</b> Safe custody of access tools to your account like Debit cards, PINs, Cheques, e-banking usernames, passwords; other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end. Soneri Bank does not initiate calls to acquire any information.</p> <p><b>Record Update:</b> Always keep profiles/records updated with the bank to avoid missing any significant communication. You can contact parent branch to update your information.</p> <p>What happens if you do not use this account for a long period? If your account remains inoperative for 12 months (i.e. no debit or credit transaction or login through digital channels), it will be treated as dormant. If your account becomes dormant, no debit transactions/withdrawal shall be allowed to you. To reactivate your account, you must submit duly filled and signed request to the bank through mediums/channels registered in bank's record and completion of all the applicable bank's requirements. In case of pension account, if you fail to provide biometric verification or life certificate, after every six months or do not draw pension payments for consecutive six months, your pension account will become dormant. In case of family pensioner (widow/daughter/sister), if you fail to submit a non-marriage declaration on or before 30th September of each year, your account will become dormant.</p> | <p><b>Unclaimed Deposits:</b> In terms of Section 31 of Banking Companies (Amendment) Act, 2024, all deposits which have not been operated during the period of last 15 years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your parent branch.</p> <p><b>Closing this account:</b> In order to close your account submit a signed request for closure with unused cheque book leaves and debit card (if any) at your parent branch.</p> <p><b>Minor Accounts:</b> After attaining the age of majority i.e. 18 years, the former minor will have to open a new account after completing the necessary documentation and CDD, and the Bank shall have the right to place a debit block on the account, till the new account is opened, to get the funds transferred into the new account.</p> <p><b>How can you get assistance or make a complaint?</b><br/>                 Contact Information: Soneri Bank Limited, Complaint Management Unit, Customer Experience Department, 3rd Floor Khayaban-e-Shamsheer Soneri Branch, Plot No: 1/C, Stadium Lane No: 01, DHA Phase V, Karachi.<br/>                 Direct: 021-35171925-6<br/>                 UAN: 111-567-890 Ext-107<br/>                 Contact Centre: 021-111-SONERI (766374)<br/>                 Email: <a href="mailto:complaint.suggestion@soneribank.com">complaint.suggestion@soneribank.com</a>,<br/>                 Website: <a href="http://www.soneribank.com">www.soneribank.com</a></p> <p><b>If you are not satisfied with our response, you may contact:</b><br/> <b>Karachi Secretariat, Banking Mohtasib Pakistan Secretariat, 5th Floor, Shaheen Complex, M. R. Kiyani Road, Karachi.</b><br/> <b>Telephone: +9221 - 99217334</b><br/> <b>Facsimile: +9221 - 99217375</b><br/> <b>Email: <a href="mailto:info@bankingmohtasib.gov.pk">info@bankingmohtasib.gov.pk</a></b></p> |
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### I ACKNOWLEDGE RECEIVING AND UNDERSTANDING THIS KEY FACT STATEMENT

|                            |                           |
|----------------------------|---------------------------|
| Customer's Name: _____     | Date: _____               |
| Product Chosen: _____      |                           |
| Mandate of Account: _____  |                           |
| Address: _____             |                           |
| Contact No.: _____         | Mobile No: _____          |
| Email Address: _____       |                           |
| Customer's Signature _____ | Signature Verified: _____ |

Note: A duplicate copy will be provided to the customer for record and information.