



## Key Fact Statement for Freelancer Products (Effective 01 May 2026)

Branch

**Important:** Read this document carefully, if you are considering opening a new account. It is available in English and Urdu. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison.

Dated:

City

**Account Types & Salient Features:** This information on is accurate as of the date above. Services, fees and mark-up rates may change on half yearly basis. For updated fees/charges, you may visit our website or visit our nearest branch.

Particulars		Freelancer Account		Retention Account (Non Chequing Current)
		Current	Savings	(ESFCA)
Currency			PKR	USD/GBP/EURO
Minimum Balance for Account	To Open	Rs. 0/-	Rs. 0/-	0
	To Keep	Rs. 0/-	Rs. 0/-	0
Account Maintenance Fee		Rs. 0/-	Rs. 0/-	0
Is Profit Paid on account (Subject to the applicable tax rate)		N/A		N/A
Indicative Profit Rate			10.00%	
Profit Payment Frequency			Half yearly	
Example (Rs.1,000, you can earn Rs. _____ on given periodicity)			Rs. 50/-	



## Service Charges

**IMPORTANT:** This is a list of the main service charges for these accounts. It does not include all charges. You can find a full list at our branches or on our website [www.soneribank.com](http://www.soneribank.com). Please note that all Bank Charges are exclusive of applicable taxes.

Services	Modes	Freelancer Account		Retention Account (Non Chequing Current)	
		Current	Saving	(ESFCA)	
Cash Transaction	Intercity	Rs 0/-		N/A	
	Intra-city	Rs 0/-			
	Own ATM Withdrawal	Rs 0/-		N/A	
	Other Banks' ATM	Rs. 35/- per transaction (inclusive of FED)		N/A	
SMS Alerts	ADC/Digital/Clearing	Rs 0/-			
	For other transactions	Individuals Personal Accounts PKR & FCY Rs. 300/- per month USD 0.80/- per month or equivalent other FCY All business & entities accounts including Sole - Proprietorship PKR & FCY Rs. 500/- per month USD 1.75/- per month or equivalent other FCY			
Debit Cards	Mastercard Standard	Rs. 4,000/-		US\$ 12/-	
	Mastercard Gold	Rs. 5,000/-		US\$ 18/-	
	Mastercard Platinum	Primary	Rs. 10,000/-		N/A
		supplementary	Rs. 6,000/-		N/A
	PayPak	Rs. 3,000/-		N/A	
Cheque Book	Issuance	Rs 0/-	Rs. 30/- per leaf	N/A	
	Stop payment	Minimum Rs. 800/- per cheque Maximum Rs. 1,600/- per instruction (in case of multiple cheques)		N/A	
	Cheque book destruction charges (if not collected within 45 days)	Rs.12 per leaf for all non remunerative current accounts	N/A		N/A
Remittance (Local)	Banker Cheque/Pay Order	Rs 0/-	Rs. 550/- per instrument Security Deposit Receipt Free	N/A	
Remittance (Foreign)	Foreign Demand Draft	US\$ 20 /- or equivalent plus SWIFT charges	US\$ 20 /- or equivalent plus SWIFT charges	US\$ 20/- or equivalent plus SWIFT charges	
	Wire Transfer	FTT - US\$ 45/- or equivalent plus Swift charges	FTT - US\$ 45/- or equivalent plus Swift charges	US\$ 45/- or equivalent plus SWIFT charges	
	Service charges against issuance of FTT/FDD against Rupee account	0.10% or minimum 1000/-	0.10% or minimum 1000/-		
Statement of Account	Annual/Half yearly	Rs 0/-			
	Duplicate	Rs. 35/- or equivalent in other currencies (inclusive of FED) per 6 months Additional Rs. 35/- or equivalent in other currencies will be charged for each 6 months			
	E-Statement	Free			
Funds Transfer	ADC/Digital Channels	Rs 0/-			
	IBFT	Rs. 0/- up to 25,000/- per month Above Rs. 25,000/- 0.1% or Rs. 200/- per transaction whichever is less (inclusive of FED)	Rs. 0/- up to 25,000/- per month Above Rs. 25,000/- 0.1% or Rs. 200/- per transaction whichever is less (inclusive of FED)	N/A	
Digital Banking	Phone/Mobile/Internet Banking subscription (one- time & annual)	Rs 0/-			
Clearing	Normal	Rs. 0/-		N/A	
	Intercity	Rs. 400/- per instrument	Rs. 400/- per instrument		
	Same Day	Rs. 600/- per instrument	Rs. 600/- per instrument		
Closure of Account	Customer request	Rs. 0/-	Rs. 0/-	N/A	



### You Must Know

**Requirements to open an account:** To open the account you will need to satisfy some identification requirements as per the regulatory instructions and Bank's internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. Please ask us for more details.

**Cheque Bounce:** Dishonouring of cheques is subject to a criminal trial in Pakistan, as per section 489-F Pakistan Penal Code. Accordingly, you should be writing cheques with utmost prudence.

**Safe Custody:** Safe custody of access tools to your account like Debit cards, PINs, Cheques, e-banking usernames, passwords; other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end. Soneri Bank does not initiate calls to acquire any information.

**Record Updation:** Always keep profiles/records updated with the bank to avoid missing any significant communication. You can contact parent branch to update your information.

**What happens if you do not use this account for a long period?** If your account remains inoperative for 12 months (i.e. no debit or credit transaction or login through digital channels), it will be treated as dormant. If your account becomes dormant, no debit transactions/withdrawal shall be allowed to you. To reactivate your account, you must submit duly filled and signed request to the bank through mediums/channels registered in bank's record and completion of all the applicable bank's requirements. In case of pension account, if you fail to provide biometric verification or life certificate, after every six months or do not draw pension payments for consecutive six months, your pension account will become dormant. In case of family pensioner (widow/daughter/sister), if you fail to submit a non-marriage declaration on or before 30th September of each year, your account will become dormant.

**Unclaimed Deposits:** In terms of Section 31 of Banking Companies (Amendment) Act, 2024, all deposits which have not been operated during the period of last 15 years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your parent branch.

**Closing this account:** In order to close your account submit a signed request for closure with unused cheque book leaves and debit card (if any) at your parent branch.

**Minor Accounts:** After attaining the age of majority i.e. 18 years, the former minor will have to open a new account after completing the necessary documentation and CDD, and the Bank shall have the right to place a debit block on the account, till the new account is opened, to get the funds transferred into the new account. How can you get assistance or make a complaint?

**Contact Information:** Soneri Bank Limited. Complaint Management Unit, Customer Experience Department, 1st Floor, Al-Rahim Tower, I.I. Chundrigar Road, Karachi.

Tel: 021 111-567-890 Ext: 2962 & 2548

Contact Centre: 021-111- SONERI (766374)

Email: [complaint.suggestion@soneribank.com](mailto:complaint.suggestion@soneribank.com) Website: [www.soneribank.com](http://www.soneribank.com)

If you are not satisfied with our response, you may contact:

Karachi Secretariat. Banking Mohtasib Pakistan Secretariat, 5th Floor, Shaheen Complex, M. R. Kiyani Road, Karachi.

Telephone: +9221 - 99217334 Facsimile: +9221 - 99217375

Email: [info@bankingmohtasib.gov.pk](mailto:info@bankingmohtasib.gov.pk)

### I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT

Customer's Name:	Date:
------------------	-------

Product Chosen:

Mandate of Account:

Address			
---------	--	--	--

Contact No.:	Mobile No.	Email Address:
--------------	------------	----------------

Customer's Signature	Signature Verified:
----------------------	---------------------